

**AUTHORIZE NEW AGREEMENT WITH TELLIGEN HEALTH MANAGEMENT SOLUTIONS, INC. FOR
HEALTHCARE UTILIZATION AND CASE MANAGEMENT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize a new agreement with Telligen Health Management Solutions, Inc. to provide healthcare utilization and case management services to the Talent Office at a cost of approximately \$1,400,000.00

competitive basis pursuant to Board Rule 7.2. A written agreement for Vendor's services is currently

DELIVERABLES:

Vendor will provide the following deliverables on behalf of the Board's self-insured medical plan:

- Provide utilization review of specified health services and medical equipment to ensure medical necessity, and approve and deny services as appropriate.
- Provide comprehensive customer service including utilization review intake services 24 hours a day for

the purpose of commencing utilization review.

- Provide determinations of review within the timeframes specified in the written agreement.
- Develop communications used to notify plan enrollees of determinations and other communication
- Provide subject to approval by the Board

- Provide case management services in lieu of hospitalization or alternative health care services to medical plan enrollees in complex medical cases as specified in the written agreement.
- Provide a maternity management program staffed with maternity health coaches that will assist expectant mothers enrolled the medical plan with the goal achieving a healthy pregnancy and delivery.
- Provide detailed reporting to the Board, including but not limited to, quarterly activity reports, program evaluation, and service attribution reports.

FINANCIAL:

Budget Classification: Expense as allocated to all positions through account 57305 (Hospitalization and dental insurance) across all operating funds, units, programs, and grants.

FY2014 - \$700,000.00

FY2015 - \$1,400,000.00

FY2016 - \$1,400,000.00

FY2017 - \$700,000.00

Future year funding is contingent upon budget appropriation and approval.

CFDA#: Not Applicable

GENERAL CONDITIONS:

~~Inspection Report~~ Each part of the agreement shall acknowledge that in accordance with 105 ILCS

5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain