

**APPROVE EXERCISING THE FINAL OPTION TO RENEW THE PREQUALIFICATION STATUS OF  
AND AGREEMENTS WITH VARIOUS CONSULTANTS TO PROVIDE COMPUTER AND NETWORK  
MAINTENANCE/SUPPORT SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve exercising the final option to renew the pre-qualification status of and agreements with various

consultants to provide Computer and Network Maintenance/Support Services to all schools, area instructional offices, and departments at an aggregate cost for the option period not to exceed \$10,000,000.00. Written agreements exercising this option are currently being negotiated. No payment

shall be made to consultants during the option period prior to the execution of their written renewal agreement. The authority granted herein shall automatically rescind as to each Consultant in the event their written renewal agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

**CONSULTANTS:**

See attached list.

**USER:**

All schools, area instructional offices, and departments  
Contract administrator: Craig Holloway 773-553-2903

**ORIGINAL AGREEMENT:** The original agreements (authorized by Board Report 04-0623-PR2 as amended by Board Report 06-0222-PR5) in an aggregate amount not to exceed \$30,000,000.00 were for

attached schedule, upon receipt and verification of invoices. Time and materials shall not be billed to the Board in advance. The compensation payable to all Consultants, in the aggregate, for this one-year option, shall not exceed \$10,000,000.00

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written option agreements. Authorize the President and Secretary to execute the written agreement.

Approved for Consideration:

*Heather A. Oboza*

Heather A. Oboza  
Chief Purchasing Officer

Approved:

*Arne Duncan*

Arne Duncan  
Chief Executive Officer

Within Appropriation:

*Pedro Martinez*

Pedro Martinez  
Chief Financial Officer

Approved as to legal form:

*[Signature]*

General Counsel

1 Advanced System Consultant Inc.  
PO Box 3176  
Joliet IL. 60436  
Ms. Rose Wennlund  
(773) 617-1315  
Vendor 19018

Level III (Server and Advance Support)

2. Advotek Inc. DBA/ Computerland.  
118 Ogden

3. KBS Computer Services INC  
20200 Governors Highway Ste 202

**Computer and Network Maintenance/Support Services Consultants  
Billing Rate Options**

**Extended Support Services Options and Rates**

TECH|XL is the Board's brand name for the computer support service activities encompassed by all three Levels of support referenced in this contract

Support services can be rendered via TECH|XL Support options or via Standard Time and Material service requests.

TECH|XL Extended Support has three pricing options for schools to obtain support and services for instructional computers: XL Per Seat, XL Pool of Funds, and XL On-site Technician.

XL Per Seat is an annual coverage that is associated with (selected) in-warranty and out-of-warranty machines that meet OTS minimum requirements. The basic (in-warranty) coverage includes imaging, software installs, driver installs, configuration and troubleshooting for all machines (selected) for this coverage. An additional option is provided to add hardware replacement parts and repair for

Machines that are no longer covered by the manufacturer's warranty:

**Administrative (Admin) Machine and Peripheral Support Options and Rates**

**Admin Machine Support**

An administrative workstation is defined as a workstation connected to the Chicago Public Schools

Peripheral Support

Billed at the TECH|XL Discounted

**Time and Materials Hourly Rates**

<b>Prequalification Levels</b>	<b>Normal Business Hours</b>	<b>Off-Hours</b>	<b>Emergency (24 hours)</b>
Level 1	\$30.00	\$45.00	\$60.00
Level 2	\$65.00	\$85.00	\$105.00
Level 3	\$90.00	\$120.00	\$125.00

Pre qualification vendors may purchase parts from any supplier or subcontractor, but the price billed for

the part may not exceed the cost charged by the Board's Strategic Sourcing vendors.

The maximum markup on replacement parts is 50%