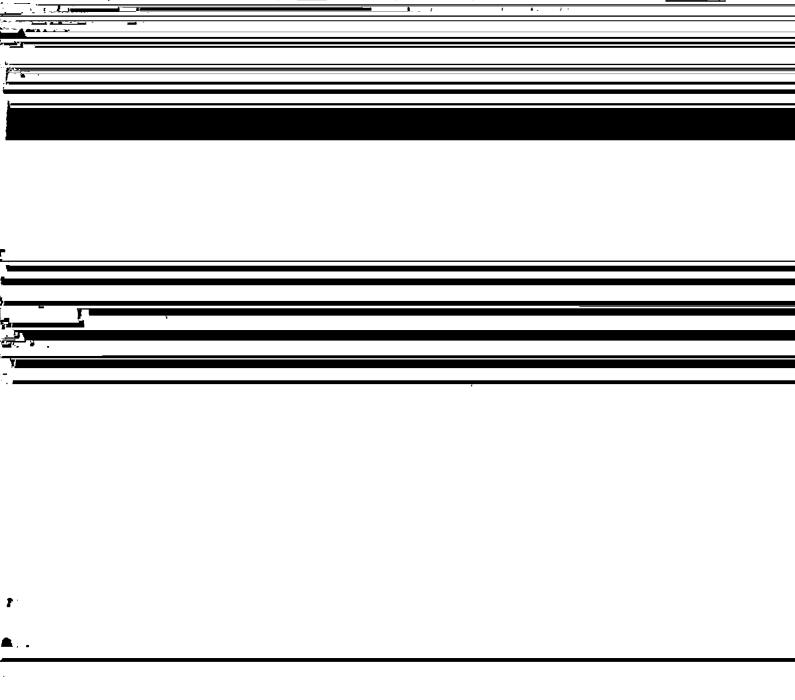
AMEND BOARD REPORT 01-1219-PR15 APPROVE THE RENEWAL OF THE AGREEMENT WITH BLACKWELL CONSULTING SERVICES, LLC FOR NETWORK SUPPORT SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve the renewal of the agreement with Blackwell Consulting Services, LLC ("Blackwell") to provide network support services for the Office of Technology Services ("OTS"), at a cost not to exceed \$2,333,400.00 \$3,036,800.00 during the renewal period. Consultant was selected on a non-competitive basis because Blackwell is conversant with the Board's systems and previously assisted in the firewall design and management of the e-mail Tivoli platform, the LDAP, the virtual private network and the anti-virus solution.



- Backup and administer DB2 databases on inventory and TEC
- Setup any additional events as required and monitor them
- Process firewall rule request
- Create firewall usage reports
- Process VPN user definition requests
- Process ACE Server /SecurID requests
- Monitor intrusion detection systems and respond to intrusion events
- Perform regular updates of intrusion detection software
- Monitor virus protection systems and respond to virus outbreaks
- Perform regular updates for virus protection software
- Day-today oversight of student e-mail
- Day-to-day oversight of Global Directory
- Electronic footprint maintenance
- Routine backup verification and fail-over testing
- Server restorations following disasters
- Third party vendor support, including Checkpoint, ISS, Tripwire, Trend Micro, etc.
- Capacity planning
- Tuning and testing
- Periodically perform mailbox and directory object "sunset" reviews
- Install service packs

installations, etc.

- Maintain relationships, as necessary for Exchange operations
- Monitor all the Tivoli servers and Tivoli services and take action as appropriate
- Day-to-day oversight of RS600 environment

- New problems, concerns, and recommendations as applicable Tasks requested by customer deemed to be "Out of Scope" Total hours worked by role

	Blackwell will also continue to provide reports on the current environment and project status of the Internet
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	Blackwell will also provide reports on network maintenance, configuration and support.
	OUTCOMES: Blackwell's services will continue to provide Level 2 networking support and services for the Board's Internet infrastructure. <u>Blackwell's additional services will provide Tier II and Tier III networking support and services for the Board's Internet and network Infrastructures.</u>
	COMPENSATION: Blackwell shall be paid during this renewal as follows: Upon invoicing, based on the hourly rates specified in the existing Agreement, not to exceed the sum of \$2,333,400.00 \$3,036,800.00. The services
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Total MBE 96% Total Hispanic19% — Lynette Milkius Abad, 1806 West Diversey, Chloage IL. 60614 Total Asian 2% — Shirtey Wong, 77-West Washington, Chicage, IL. 60602 Total WBE 5% CMG-Consulting, 935-East 49th Street, Chicage, IL. The City of Chicage Department of Procurement Services certifies each identified firm. The identified firms are subject to change upon approval from the Procurement and Contract's Division of Compliance and Vendor Services without further Board approval. LSC REVIEW: Local School Council approval is not applicable to this report. EIN NET BL Character to the Office of Technology Council approval is 020 200 200 100 20 1632034000 - 20 200 200 200 200 200 200 200 200	Total Hispanic10% Lynette Milkius Abad, 1806 West Diversey, Chicago IL, 60604 Total Hispanic10% Lynette Milkius Abad, 1806 West Diversey, Chicago IL, 60614 Total Asian-2% Shirley Wong, 77 West Washington, Chicago, IL, 60602 Total WBE 5% CMG Concelling, 935 East 49th Street, Chicago, IL The City of Chicago Department of Procurement Services contifies each identified firm. The identified firms are subject to change upon approval from the Procurement and Contract's Division of Compliance and Vendor Services without further Board approval. LSC REVIEW: Local School Council approval is not applicable to this report. SINNER L Charas As the Office of Tablesian Council applicable to this report.		T
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Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s). Approved for Consideration: Approved: Within Appropriation: Approved as to Legal Form: