

**AMEND BOARD REPORT 02-0424-PR17
APPROVE ENTERING INTO AN AGREEMENT WITH
NUCLIO CORPORATION FOR
WIDE AREA NETWORK MANAGEMENT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

THE CHIEF EXECUTIVE OFFICER

Approve entering into an agreement with the SevenSpace/Nuclio Corporation (formerly known as Nuclio

Approve entering into

EARLY TERMINATION RIGHT: Either party shall have the right to terminate this agreement upon thirty (30) days written notice.

SCOPE OF SERVICES: Consultant will be required to provide network management services to monitor and manage the Board's Network, WAN and LAN services, including all associated devices (switches, WAN/LAN interfaces, and other ancillary WAN/LAN equipment) ("Services"). Consultant will be responsible for the design, deployment, configuration, monitoring, and management of WAN/LAN devices owned by the Board, with fault/error detection, reporting, analysis and management. Consultant will provide 24x7x365 monitoring and support, including on-call support, and will include modifications, as required. Additionally, services will include notice of outages, reporting and on-site repair services.

Consultant will design, deploy, monitor, and manage the network, including capacity planning, performance tuning, and problem resolution. Consultant will also provide hardware and software performance tuning and monthly tuning and problem resolution. Consultant will also provide hardware configuration and software updates. Consultant will also provide hardware and software updates.

requirements:

- Reporting (all reports accessible online in a downloaded format and hard copy)
 - Network Analysis
 - General Management
 - Service Level Agreements (SLA) and Implement agreed upon SLAs
 - One-time professional services to integrate remedy ticketing system

Consultant will also provide the following assigned resources:

- Network Engineer (with a concentration in ATM/BBX switching)
- Customer Support (NOO) Engineer
- Field Engineering Manager
- Project/Program Manager

remedy

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managed services for its WAN/LAN. Consistent with the Board's policy, the Board will have a representative on the Board having managed services and appropriate reporting and These services will result in improved network performance, including monitoring, maintenance and repair of the WAN/LAN, including network monitoring, fault management, detection and notification, fault isolation and resolution, configuration and software support, and technical assistance. Additionally, these services will include hardware/software support, on-site repair and having the ability to view trouble tickets via a Web-based ticketing system and reports. (ii) receiving appropriate on-site repair services dispatched to schools and central offices that experience outages related to WAN/LAN data equipment, and (iii) improved ability to maximize uptime.

CPS will have a content filtering solution implemented which allows CPS to enforce the Board's Internet Access Policy. CPS will have compliance with the Federal Communications Commission (FCC) mandate to the Board to qualify in accordance with the Children's Internet Protection Act (CIPA). This will also allow the for E-Rate Year-5 funding.

COMPENSATION CONSULTANTS: The Board is to review upon the expiration of the agreement on terms for the period ending June 30, 2002 and thereafter, upon which the deliverables/projects as well as transition costs to be outlined in the agreement, not to exceed the sum of \$4,217,248.00, \$4,531,700.00.

Reimbursable Expenses under the Federal Acquisition Regulation (FAR) are limited to the FAR definition of "direct materials, direct labor, and direct overhead." Invoice detail provided for services.

REIMBURSABLE EXPENSES: None

The Board is authorized to enter into any other related agreements and conditions in the Agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

As required by the Revised **AFFIRMATIVE ACTION:** This contract is in full compliance with the goals required by the Small Business Administration (SBA) and the Minority Business Enterprise (MBE) contract award goals. The total MBE participation, including 22% African American, 5% Hispanic and 13% M/WB participation, including 5% M/WB participation goals for the contract include: 100% African American, 10% Hispanic and 2% Asian. The total MBE participation goals are 5%.

02-0424-PR17	0960-210-000-1116-5410	\$164,490.00
Fiscal Year 2002		

GENERAL CONDITIONS:

Inspection - Each party to the agreement shall acknowledge that, in accordance with authority to 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and audits of the Board and its employees and to require the Board to provide necessary information and records for those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of former members of the Board of Education during the one-year period following expiration or other termination of their term of office.

Indebtedness - The Board's Indebtedness Policy adopted July 26, 1995 (95-0924-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted September 27, 1995 (95-0924-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year.

Budget(s)

Approved:

Approved for Consideration:

Arne Duncan
 Superintendent

Arne Duncan
 Superintendent

Within Appropriation:


 Kenneth C. Gotsch
 Chief Fiscal Officer

Approved as to Legal Form: 